

Terms and conditions

Please read carefully and sign the terms and conditions.

WE ARE UNABLE TO BOARD ANY DOG WITHOUT PROOF OF VACCINATION.

On arrival owners must provide a up to date annual booster certificate.

If the health of any dog causes concern on arrival we reserve the right to refuse admission.

Any dog requiring veterinary attention in the opinion of the kennel management will be taken to your vet if local or to our own vets mounts bay if your vet is not local or out of hours, owners will be liable for all costs including transport costs.

All dogs must have a flat collar with identification tag

Collection times and delivery times are limited to our own opening hours,if you require delivery or collection outside of these times a surcharge will be applied.

As long as your dog is collected before 9.30am on day of departure no fee will apply for that day.

Christmas Eve , Christmas day , Boxing day , New years eve are all charged at double rate.

Please enclose a 25% non refundable deposit.

Cheques made payable to Miss S Brown

Paypal and bank transfers are available.

or via royal mail

Westwinds canine centre

Kelynack

St just

Cornwall

TR197RL

Payments must be made in full before the dog(s) will be released.

Cancellation:

Any cancellation of booking within 7 days of arrival date of boarding will be charged at 75% of total booking value.

Any customer Failing to honour a booking without any notification will be liable for payment in full.

Any dog not collected within 7 days of departure date will be dealt with by the kennel management.(The owner will be liable for all costs)

I AGREE WITH THE ABOVE TERMS AND CONDITIONS.

SIGN & PRINT NAME