

Terms and conditions

Please read carefully and sign the terms and conditions.

WE ARE UNABLE TO BOARD ANY DOG WITHOUT PROOF OF VACCINATION.

Please send a photo copy of your vaccination certificate via whats app to 077701054492 or email to westwinds canine centre

Or on arrival owners must provide a up to date annual booster certificate.

All dogs must be wormed and have an upto date flea treatment before boarding

If the health of any dog causes concern on arrival we reserve the right to refuse admission

Dogs coats nails ears and eyes will be regulary checked should hair require grooming or and mats removed staff will do this along with any nail triming ear or eye cleaning required during the dogs stay. Should a dog have fleas or worms these will be treated by staff and treatments charged to owners. Any dog requiring veterinary attention in the opinion of the kennel management will be taken to your vet if local or to our own vets mounts bay if your vet is not local or out of hours, owners will be liable for all costs including transport costs.

Any medication perscribed by the veterinary surgeon will be administered by staff.

Any dogs from the family sharing a kennel will be seperated should a problem arise the additional costs will be charged to the owner

All dogs must have a flat collar with identifacation tag

Collection times and delivery times are limited to our own opening hours,if you require delivery or collection outside of these times a surcharge will be applied.

As long as your dog is collected **before** 9.00am on day of departure no fee will apply for that day.

Christmas Eve , Christmas day , Boxing day , New years eve are all charged at double rate.

A 25% deposit is required on all bookings

An invoice for deposit will be sent out on completion of the booking form please note your booking is not confirmed until a confirmation email has been sent out by Westwinds Canine Centre

An invoice willl be sent out during the dogs stay Payment must be made in full before the dog(s) will be released.

Cancellation:

Any cancellation of booking within 14 days of arrival date of boarding will be charged in full. Please note completing the booking form is an agreement to board your dog and you are liable for payment.

Any customer Failing to honour a booking without any notification will be liable for payment in full.

Any dog not collected within 7 days of departure¹ date will be dealt with by the kennel management.(the owner will be liable for all costs)

